

CASE STUDY 2025

MS. FIONA MORTIMER

Bathroom Install



C. ANDERSON & SONS LLP

- Fulham-based, family-run plumbing, heating bathroom and building maintenance company operating since 1966.
- Recognised for reliability and quality—fully qualified engineers, no call-out charges, and a strong record of customer satisfaction locally across London
andersonandsons.co.uk.
- Boiler: 10-year manufacturer warranty (parts & labour)
- Unvented hot water cylinders: 25-year manufacturer warranty on the store itself
- All C Anderson & Sons workmanship: 12-month warranty

OVERVIEW

C. Anderson & Sons were commissioned by Ms. Fiona Mortimer to carry out a complete bathroom renovation. The project involved the removal of the existing bathroom suite, structural adjustments, and the installation of a new bath, shower system, W.C., basin, storage units, underfloor heating, and enhanced tiling works. The aim was to modernise the bathroom, improve functionality, and maximise storage while delivering a clean, contemporary finish.

CHALLENGE

The renovation presented a range of practical and design challenges:

- Complete bathroom removal with careful disposal of waste and preparation for a new layout.
- Structural adjustments required to square off the wall by the basin to accommodate a wider unit.
- Tiling complexity, including floor tiling, bath-to-ceiling wall tiling, tiling around the basin splashback, and custom-tiling of bath panels.
- Integration of new storage while ensuring alignment with existing boxing.
- System upgrades, including underfloor heating, a new extractor fan, and new plumbing fixtures.
- Design refinements, with changes mid-project: upgrading to a rimless back-to-wall W.C., adjusting skirting, and ensuring consistency of gloss-white finishes across vanity and storage units.

Why us? Because we care...



SOLUTION

C. Anderson & Sons developed a comprehensive plan to modernise and reconfigure the bathroom:

- Removal of the existing bathroom suite and all waste.
- Supply and installation of:
 - New bath in the same position, with white bath panels (later tiled to match).
 - Shower valve and fixed head, reinstalled in same positions.
 - Waterproof membrane around the bath for long-term durability.
 - Wall tiling from bath to ceiling and halfway tiling around remaining bathroom walls.
 - Floor tiling with customer-supplied tiles (grout, trims, adhesive, and silicone supplied by C Anderson & Sons).
 - Underfloor heating system for added comfort.
 - Shower screen, tall storage unit, and additional custom-built storage aligned with existing boxing.
 - 800mm wide basin and vanity unit, rebuilt wall to ensure fit, complete with taps, pop-up waste, and new mirror cabinet.
 - Rimless back-to-wall W.C. with soft close seat and adjustments to skirting for flush installation.
 - Chrome towel rail with valves, shampoo holder, and new extractor fan linked to lighting.
- Additional works included building an access panel by the basin for future maintenance and ensuring all units matched in gloss-white finish.

RESULTS & BENEFITS

- **Modern Aesthetic:** The bathroom was transformed into a contemporary, stylish space with gloss-white units, clean tiling, and sleek chrome fixtures.
- **Improved Functionality:** Wider basin unit, custom storage, and underfloor heating enhanced practicality and comfort.
- **Durability:** Waterproofing, tiled bath panels, and a rimless W.C. ensured long-term resilience and easy maintenance.
- **Ventilation & Comfort:** New extractor fan and underfloor heating improved comfort and usability.
- **Customised Finish:** Tailored adjustments, including access panels and alignment of cabinetry, provided a polished and bespoke result.

IMPLEMENTATION AND HIGHLIGHTS

- The works were delivered in clear, structured phases:
- **Demolition & Clearance** – Removal of the old suite, fixtures, and tiling with all waste disposed of.
- **Structural Adjustments** – Rebuilt wall near basin to square the space and constructed custom storage solutions.
- **Plumbing & Heating** – Installation of new bath, shower system, basin, W.C., towel rail, and underfloor heating system.
- **Electrical & Ventilation** – Installed extractor fan wired to bathroom lighting.
- **Tiling Works** – Full-height tiling around bath, halfway wall tiling elsewhere, tiled bath panels, and floor tiling.
- **Fixtures & Finishing Touches** – Mounted tall storage unit, mirror cabinet, and shampoo holder, with all units aligned for a cohesive look.
- **Testing & Quality Assurance** – All installations fully tested, grouted, and sealed for a watertight finish.

FUTURE PROSPECTS

This project highlights C. Anderson & Sons' ability to deliver comprehensive bathroom refurbishments, from demolition through to installation and finishing. By combining plumbing, heating, electrical, and carpentry skills, the company delivered a seamless, modern solution that met the client's evolving specifications. The successful completion strengthens the company's reputation in Fulham for high-quality bathroom installations, paving the way for further bespoke bathroom projects in residential properties.

BEFORE:



AFTER:

